

## **Metro United Way**

\*CALL 2-1-1 or TEXT your zip code to 898211. Call specialists are available 24/7 and will help connect individuals to food, housing, health, education and other resources available in our community.

## **Kentucky Career Center Unemployment insurance & Job Opportunity Site**

General info: 502-564-2900

File a claim: 502-875-0442

Website: <https://kcc.ky.gov> or <https://www.kentuckycareercenter.com>

Employment opportunities: <https://www.kentuckianaworks.org/jobs>

## **One Louisville Covid-19 Response Fund**

### **Louisville Metro Office of Resilience & Community Services**

\*Financial assistance to individuals and families who have experienced loss of income related to Covid-19 pandemic.

Contact your local Neighborhood Place

General info:502-574-5050

Website: <https://louisville.gov/government/neighborhood-place>

## **Utility Assistance Programs**

### **Louisville Water Company Assistance Program**

\*Contact immediately if you are having trouble paying your bill.

Louisville Water: 502-583-6610

MSD: 502-540-6000

## **Louisville Gas & Electric Late Fee Assistance**

\*LG&E and KU will waive late payment fees and suspend disconnects for residential customers from March 16, 2020- May 1, 2020.

## **Charter Spectrum Internet**

\*Offering free internet to new customers with households who include students, both K-12 and college.

Contact: 1-844-488-8395

## **Financial Assistance Programs**

### **Association of Community Ministries**

\*A collaboration of 15 community ministries serving residents from every zip code with assistance for rental, heating, water, and electricity bills

Contact: 502-361-7763 ([SLCM@SLCM.org](mailto:SLCM@SLCM.org))

Website: <https://slcm.org/acm-covid19-response>

### **Metro United Way**

\*Provides a comprehensive list of programs offering temporary financial assistance, along with additional support services for those in need.

Contact: 502-583-2821 or 2-1-1

Website: <https://metrounitedway.org/get-help-now>

### **Salvation Army Louisville**

\*Provides household crisis assistance & stability for short and long term.

Contact: The Salvation Army Center of Hope @ 502-671-4904

Website: <https://www.salvationarmylouisville.org>

## **Modest Needs**

\*Provides grants nationally to those at risk of slipping into poverty.

Contact: 844-667-3776

Website: <https://www.modestneeds.org/for-applicants>

## **Bank on Louisville**

\*List of Covid-19 relief efforts made by banks and credit unions

Website: <https://louisville.gov/government/bank-louisville/important-coronavirus-updates>

## **To Apply for Government Assistance**

### **For Medicaid only:**

Call the Kentucky Healthcare customer service line at 1-855-459-6328

Website: <https://www.Healthbenefitexchange.ky.gov> or  
<https://www.Benefind.ky.gov>

### **For SNAP and Medicaid:**

Contact the DCBS call center @ 1-855-306-8959 or

Website: <https://www.benefind.ky.gov>

## **Assistance for Small Businesses**

### **SBA Economic Injury Disaster Loans Application**

Contact: 1-800-659-2955

Website: <https://www.sba.gov/disaster> Email: [Disastercustomerservice@sba.gov](mailto:Disastercustomerservice@sba.gov)

## Addiction Help

Narcotics Anonymous (Louisville area): 502-569-1769

Alcoholic Anonymous (Louisville area): 502-582-1849

## Food Assistance

**Jefferson County Public Schools (JCPS):** Offering free breakfast and lunch (Monday-Friday) to children under 18 years of age

<https://www.jefferson.kyschools.us/sites/default/files/Emergency%20Feeding%20Sites.pdf>

**Dare to Care Kids' Café:** Offering free dinner for anyone under 18 years of age

**Americana Community Center:** Offering free weekday breakfast, lunch, and dinner

**Dare to Care:** call 502-966-3821 for help finding food assistance

## For Seniors

The city is offering meals to individuals 60+ years of age each weekday from 10am-noon. Meals will be available on a first-come, first-served basis from 10 a.m. until noon and are limited to one box per person, containing five frozen meals per pack, each week. Older adults in need are advised to go to the center closest to their homes for assistance.

### **Mondays –**

St. Stephen Church Parking Lot, (1018 S. 15th St., 40210 – Parking lot across the street from St. Stephen Church at the corner of South 15th and Kentucky streets)

### **Tuesdays –**

Beechmont Community Center ([205 W Wellington Ave, Louisville, KY 40214](#))

### **Wednesdays –**

Sun Valley Community Center ([6505 Bethany Ln, Valley Station, KY 40272](#)) **OR**

East Government Center ([200 Juneau Drive, 40243](#))

**Thursdays –**

Southern High School ([8620 Preston Hwy., 40219](#)) **OR**

Newburg Community Center ([4810 Exeter Ave., 40218](#))

**Fridays –**

Former Kroger site in Old Louisville ([924 S. Second St., 40203](#))

\*\*Please call **(502) 574-5050** if you have questions or need more information.

### **Covid-19 Updates**

**Centers for Disease Control and Prevention:**

COVID-19 Updates: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**Louisville Metro Gov't up-to-date Covid-19 information**

Dial 3-1-1

[Metro.311@louisvilleky.gov](mailto:Metro.311@louisvilleky.gov)

<https://louisville.gov/news/what-you-need-know-about-coronavirus>

<https://Kycovid19.ky.gov>

<https://louisvilleky.gov/news/what-you-need-know-about-coronavirus>

### **JCPS School Information**

- **All JCPS schools will remain closed at least through April 20th** as recommended by Governor Beshear.

- JCPS is opting to use its **Non-Traditional Instruction (NTI)** days beginning Tuesday, April 7th.

If families need assistance with a JCPS Chromebook they can reach out to the IT3 support line at <https://bit.ly/33Oytlh>.

**All JCPS buildings** including the VanHoose Education Building and the Lam Building are closed to the public. This will impact parents and guardians who are trying to register their children for future programs or normally have in-person visits with JCPS employees. Questions? **Call 313-HELP** from 7:30 a.m. to 5:00 p.m, Monday- Friday. If you have questions about registration or the assignment plan during our closure, please send an email to: [AskStudentAssignment@Jefferson.kyschools.us](mailto:AskStudentAssignment@Jefferson.kyschools.us)