



# Student Technology Requirements

| Preferred Devices         | Compatible Devices          | Non-compatible Devices |
|---------------------------|-----------------------------|------------------------|
| Microsoft Surface Pro     | iPad Mini (all generations) | Android-based tablets  |
| Lenovo Yoga / Yoga Pro    | iPad Air (all generations)  | Jailbroken devices     |
| MacBook Pro / MacBook Air | iPad (generations 2+)       | Kindle Fire            |
| 3M Laptop Privacy Screen  | PC/Apple laptops            | Chromebook             |

## Minimum Hardware Specifications

| Windows  | Mac OS   | Mac iOS   |
|--|--|---|
| Processor: 1.86Ghz Intel Core 2 Duo or greater         | Processor: 1.86Ghz intel Core 2 Duo or greater         | iPad Air (1, 2+)<br>iPad Mini (1, 2, 3+)<br>iPad (2, 3, 4+) |
| Screen resolution of 1024 by 768+                      | Screen resolution of 1024 by 768+                      |   |
| Wireless internet speed equivalent to 1.5mbs or higher | Wireless internet speed equivalent to 1.5mbs or higher | Wireless internet speed equivalent to 1.5mbs or higher      |
| 4 GB RAM   | 4 GB RAM   |   |
| Storage 128GB  | Storage 128GB  | 16GB Storage  |
| 1GB free available space                               | 1GB available space                                    | 1 GB available space  |
| USB port   |  | External keyboard   |
| Adobe Reader (ver. 9, 11, or DC)                       |  |   |

*\*See next page for detailed list of requirements for specific devices.*

*If your device cannot lay flat, you **must** have a privacy screen for all assessments. You will **not** be allowed to complete assessments without a privacy screen.*

## Recommended Internet Browsers

Mozilla Firefox, Google Chrome, Safari

## Recommended Software and Plugins

Adobe Flash Plug-in (version 9.0.115 or later)

JavaScript enabled

Cookies enabled

*(SUCOP students have access to Office 365, which includes Microsoft Word, Excel, PowerPoint, etc.) - no need to purchase your own subscription*

## **Power**

Continuous power source and/or extra batteries

## **PC Requirements**

- Operating System: 32-bit and 64-bit versions of Windows Vista, Windows 7, Windows 8, and Windows 10.
- Only genuine, U.S.-English, French, Portuguese, Swedish, and British versions of Windows Operating Systems are supported
- ExamSoft does not support Tablet devices other than Surface Pro as detailed below
- CPU Processor: 1.86Ghz Intel Core 2 Duo or greater
- RAM: highest recommended for the operating system or 2GB
- Hard Drive: highest recommended for the operating system or 1GB of available space.
- For onsite support, and in order to back up the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- Internet connection for SofTest Download, Registration, Exam Download and Upload.
- Screen Resolution should be at least 1024x768 or higher
- Adobe Reader (Version 9, 11, or DC) is required for exams containing PDF attachments.
- Administrator level account permissions

## **Surface Pro Requirements**

- Surface Pro 1, 2 & 4 (Non-Pro Surface devices are NOT supported)
- Surface 3 (Pro and Non-Pro device ARE supported)
- External Keyboard (USB or Bluetooth) required. Bluetooth keyboards must be paired prior to launching exam.
- Hard Drive: Minimum of 1GB available space
- Adobe Reader XI is required for exams containing PDF attachments.
- For onsite support, and in order to back up the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- Internet connection for SofTest Download, Registration, Exam Download and Upload.
- Screen Resolution must be 1920x1080
- Administrator level account permissions

## **iPad Requirements**

- Hardware Recommendations = iPad 3+, iPad Air+, iPad Mini+ and iPad Pro
- Operating System = iOS 8, iOS 9.0 and iOS 10 (Only genuine versions of iOS are supported)
- 500 MB of free space required to commence an exam
- iPad must not be Jailbroken
- Internet connection for SofTest Download, Registration, Exam Download and Upload

## **Mac Requirements**

- Supported Operating Systems: OS X 10.9 (Mavericks), OS X 10.10 (Yosemite), OS X 10.11 (El Capitan), and OS 10.12 (Sierra). Only genuine versions of Mac Operating Systems are supported.
- CPU: Intel processor
- RAM: 2GB
- Hard Drive: 1GB or higher available space

- For onsite support, and in order to backup the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- Server version of Mac OS X is not supported
- Internet connection for SofTest Download, Registration, Exam Download and Upload.
- Administrator level account permissions